

May 2022

## Village of Skokie Programs and Services

Skokie Village Hall, 5127 Oakton Street, 847/673-0500, is open for business Monday through Friday from 8:30 a.m. to 5 p.m. Many Village services can be accessed online 24 hours a day, seven days a week at [www.skokie.org](http://www.skokie.org). **In an emergency call 9-1-1.** The Fire Department non-emergency number is 847/982-5300 and the Police Department non-emergency number is 847/982-5900. General emails can be sent to [info@skokie.org](mailto:info@skokie.org). Visit [www.skokie.org](http://www.skokie.org) for more information on all Village programs and services.

**Community Development Department** - Building permits are required for new construction; alterations or building addition projects; new or replacement of plumbing, electrical, or flood control systems; installation of furnaces, hot water heaters, air conditioning, whirlpools, garages, fences, decks, patios, or storage sheds and signage, paving, sidewalks and driveways. For permits, call the Building & Zoning Services Division at 847/933-8223. Property owners must maintain their building. If a code violation exists in a building or apartment, residents should first notify the owner and inform them of the problem. If the owner fails to respond in a reasonable amount of time, residents should call the Neighborhood Services Division at 847/933-8224. For business owners or developers interested in developing property or expanding or relocating a business, call the Economic Development Division for available assistance programs or the Planning Services Division for preliminary plan review and general land use inquiries at 847/933-8447.

**Finance Department** - Vehicle stickers must be purchased and displayed for all vehicles registered in Skokie. New residents or businesses must purchase and display vehicle stickers within 60 days of moving to the Village. Purchasers of new vehicles must purchase and display a valid sticker within 30 days of purchase. All cats and dogs in Skokie are required to have a pet license. Single-family properties are allowed a maximum of two dogs and four cats. Apartment or condominium units are allowed a maximum of one dog and two cats. Payments for most fees, including vehicle stickers, pet licenses, water bills, parking tickets, other non-moving violations and miscellaneous invoices can be made online at [www.skokie.org](http://www.skokie.org), at the Finance Department window on the first floor of Skokie Village Hall, through the mail (no cash) or the “drop box” on the sidewalk near the west entrance to Village Hall.

**Fire Department** - The Skokie Fire Department is a multi-hazard response public safety organization focused on serving the community. **For any fire, rescue or emergency medical service, call 9-1-1.** Sign up to receive Smart911 emergency messages at [www.skokie.org](http://www.skokie.org). Listen to 1660 AM Skokie Radio for up-to-the-minute emergency reports and instructions. Requests for non-emergency assistance can be directed to Fire Department Administration at 847/982-5320. All life-safety code, fire alarm, sprinkler system and fire inspection matters are coordinated by the Skokie Fire Prevention Bureau at 847/982-5340. The Fire Department also offers CPR classes, home smoke alarm installation and safety inspections and a Citizen’s Fire Academy program.

**Health and Human Services Department** - Located on the lower level of Skokie Village Hall, the Health Division’s services include adult and child vaccinations, well child clinics, birth and death records, car seat loans, expired medication and sharps disposal, battery/light bulb recycling and blood pressure, diabetes, lipid/cholesterol and tuberculosis screenings. Services are available by appointment, call 847/933-8252 for information.

Human Services provides short-term social services, counseling, information and referrals for Skokie residents. Services offered include: limited emergency financial assistance for rent, utility or mortgage; a neighbor mediation program; Medicare Part D Counseling; Senior Health Insurance Program assistance; Benefit Access Application assistance; Federal Income Tax aid for seniors and persons with disabilities; a lending closet for mobility equipment and a Teenlink program connecting Skokie’s youth to individuals needing assistance with yard work and snow shoveling. Social workers can provide information and coordinate referrals for all individuals with a focus on seniors and the under/uninsured individuals including: local food pantries,

transportation options for seniors or persons with disabilities, and employment, housing (shelter, transitional, youth), legal, substance abuse, homecare resources and providers. For more information call 847/933-8208.

The Niles Township School English Language Learner Parent Center offers English classes, access to community services and workshops to help immigrants understand and navigate the U.S. educational system. The ELL Parent Center can be reached at 847/568-7611 or at [www.ellparentcenter.org](http://www.ellparentcenter.org).

**Police Department** - The Skokie Police Department responds to all calls for service, rendering all necessary aid and assistance. **If you have an emergency, are the victim of a crime, or need immediate assistance, please call 9-1-1.** For non-emergency related matters, or to make a report over the phone, call 847/982-5900. Many reports can also be made online at [www.skokie.org](http://www.skokie.org).

The Police Department also offers an anonymous Crime Tip Hotline at 847/933-8477, which encourages residents to call and leave a message with information about a crime, suspicious persons/activities or any other concern. Residents also can Text-A-Tip by texting “Skokie” and the relevant information to 226787. The Police Department takes great pride in providing residents with useful services designed to keep them educated and safe, striving to make a difference by raising awareness and cooperating with everyone to identify unique needs. For information on upcoming events, press releases and crime prevention strategies, follow the Police Department on social media via Facebook and Twitter @skokiepolice.

**Public Works Department** - The alternate-side parking program allows snow crews to efficiently plow streets from curb-to-curb during snowfalls of two inches or more. During the two-day program, cars are required to be parked on the side of the street with odd-numbered addresses on odd-numbered dates. On even-numbered dates, residents park vehicles on the side of the street with even-numbered addresses. There are fines for vehicles parked on the wrong side of the street when the program is in effect. To verify that alternate-side parking is in effect call the automated snow hotline at 847/675-7669, visit [www.skokie.org](http://www.skokie.org) or listen to 1660 AM Skokie. When snowfall exceeds four inches, the Village plows sidewalks and alleys are plowed when snow fall exceeds six inches. Some streets are exempt from alternate-side parking on weekends and holidays; see [www.skokie.org](http://www.skokie.org).

Yard waste is collected each Wednesday from April through mid-November. Yard waste must be placed in the curb or alley (where garbage is collected) in a 30-gallon brown paper bag. Grass clippings are not collected. Leaves can be raked to the curb for collection from mid-October to early December.

Refuse is collected from single-family homes twice per week and recycling is collected once per week. Please call 847/933-8427 or visit [www.skokie.org](http://www.skokie.org) to verify collection days. Collection at apartments and condominiums varies; contact building management for information.

**Other Governments** - The Skokie Public Library, the Skokie Park District and all Skokie school districts are separate governing bodies. A list of school districts and a boundary map can be found at [www.skokie.org](http://www.skokie.org). The Library can be reached at 847/673-7774 and the Park District can be reached at 847/674-1500.

The Niles Township government offers many community resources including a food pantry, legal assistance, grants for living expenses, access to healthcare and more. Please contact 847/673-9300 or visit [www.nilestownshipgov.com](http://www.nilestownshipgov.com) for information.

**Employment Resources** - Village jobs are posted at [www.skokie.org](http://www.skokie.org), as well as other community employment information resources.

**Social Media** - Follow the Village on the Village of Skokie, Shop Local Skokie, Downtown Skokie, Skokie Police Department and Skokie Farmers’ Market Facebook pages.